



## QUALITY POLICY

**DURO FELGUERA S.A. (DF)**, as a leader Company in the development of engineering and construction projects, industrial services and equipment manufacturing, believes that excellent management of all processes and resources is the key factor to create value for all interested parties and for the profitable and sustainable growth of the organization.

The excellent management of all processes and resources is carried out through the establishment, implementation and maintenance of its Quality Management System based on the following basic action principles:

- ❖ An unavoidable commitment to know, comply with and enforce all applicable requirements, legal provisions and customer expectations by maximizing their satisfaction and that of other interested parties.
- ❖ Permanently ensure the compatibility of economic performance and customer satisfaction.
- ❖ Commitment to improving the Quality Management System and continuous pursuit of excellence in the management of projects, processes and resources.
- ❖ Promote the culture of continuous improvement and excellence in management with the aim of increasing competitiveness and creating value for stakeholders.
- ❖ Encourage employee involvement through teamwork, fluency of information, internal communication, training and recognition of achievements.
- ❖ Promote ethical and responsible behaviour in the development of activities at all levels within the organisation.
- ❖ Promote the development of new technologies and processes.
- ❖ Maintain communication channels with relevant stakeholders regarding the activities carried out.

These are based on the principles established in the Sustainability Policy established for DURO FELGUERA S.A.

Jaime Argüelles Alvarez  
CEO of Duro Felguera, S.A.  
Principality of Asturias, January 9, 2023